

## Action Plan

This action plan has been developed based on feedback from young people and through discussions at the Youth Partnership in Elmbridge workshops. The action plan will continue to be added to through ongoing engagement with young people and through discussions with members of the Youth Partnership in Elmbridge workshops, the Streets Apart partnerships and the Elmbridge Youth Task Group.

Many of the actions in the action plan involve building on work already taking place across Surrey to support young people towards the outcomes in the Surrey Young People's Outcomes Framework and ultimately the goal of employability for young people. In Elmbridge, a number of the actions in the Action Plan are also already being picked up through the Streets Apart project.

Outcome measures have been suggested for each of the priorities. These will be further refined and agreed in discussion with key individuals taking forward the actions in the action plan. An outcomes framework for the strategy will be developed and this will be monitored by the Elmbridge Youth Task Group.

Key agencies have been listed for each of the priorities to provide an indication of some of the agencies who will need to be involved in taking forward these actions. However these are not exhaustive lists and most priorities will require input from a wide range of partners. The Youth Strategy project team will be responsible initially for bringing these agencies together to take forward the actions and for ensuring we maintain momentum.

For more information about the youth strategy then please contact Emily Pentland, Streets Apart Project Lead ([emily.pentland@surreycc.gov.uk](mailto:emily.pentland@surreycc.gov.uk)) or Chris Beck, Youth Support Service Team Manager in Elmbridge ([chris.beck@surreycc.gov.uk](mailto:chris.beck@surreycc.gov.uk))

Priority	Desired Outcomes	Actions	Suggested outcome measures
<b>Supporting young people to travel around Elmbridge, enabling them to access activities which they enjoy and places where they can develop skills needed for</b>	<ul style="list-style-type: none"> <li>❖ Young people are aware of transport discounts available to them and where to get support for transport issues.</li> <li>❖ Our combined transport resources are used to find</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Develop an online transport guide to help young people make best use of the transport available in Elmbridge and promote this on Elmbridge Impact. This will include the TravelSmart App, information on travel discounts for young people and information about available travel grants.</li> <li>➤ Mapping exercise to identify the parts of Elmbridge where young people are likely to experience the greatest challenges with transport.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Number of views of online travel guide.</li> <li>➤ Number of young people accessing travel discounts and travel grants from Elmbridge (tbc)</li> <li>➤ New transport initiatives designed to solve transport issues for young people</li> </ul>

<p><b>the future.</b></p> <p>Key agencies:</p> <ul style="list-style-type: none"> <li>▪ Youth Support Service</li> <li>▪ Elmbridge Borough Council</li> <li>▪ Surrey County Council Transport Department</li> </ul>	<p>solutions to transport problems for young people in the most remote parts of Elmbridge.</p>	<ul style="list-style-type: none"> <li>➤ Mapping of collective transport resources across Elmbridge to identify resources which can be used to tackle particular transport issues for young people (e.g. community transport, youth centre minibuses)</li> </ul> <p><i>Within the next year:</i></p> <ul style="list-style-type: none"> <li>➤ Based on above mapping exercises, design and undertake consultation with young people in different parts of Elmbridge to further understand transport issues and identify potential solutions using collective resources.</li> </ul>	<p>and subsequent take-up of these initiatives.</p> <ul style="list-style-type: none"> <li>➤ Qualitative feedback from young people on their experience of transport in Elmbridge.</li> </ul>
<p><b>Improving awareness, availability and accessibility of activities for young people in Elmbridge.</b></p> <p>Key agencies:</p> <ul style="list-style-type: none"> <li>▪ Elmbridge Borough Council Leisure and Cultural Services</li> <li>▪ Services for Young People (YSS and Centre Based Youth Work)</li> <li>▪ Excel Leisure Centre</li> <li>▪ Public Health</li> </ul>	<ul style="list-style-type: none"> <li>❖ Young people and their families are aware of what activities are available locally and know how to access them.</li> <li>❖ All young people are able to access activities which are important for their wellbeing throughout the year.</li> <li>❖ Reduce barriers to accessing activities for priority groups (including young carers, children with disabilities and looked after children)</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Map provision across Elmbridge to build a picture of what activities are available locally (including formal activities as well as places to go).</li> <li>➤ Develop a communication and marketing strategy to promote activities and places to go to young people, their families and professionals working with young people (including promotion on Elmbridge Impact and Youth Partnership in Elmbridge LinkedIn Group)</li> <li>➤ Support the delivery of Elmbridge Borough Council’s Physical Activity Strategy to achieve the targets of getting more youth physical activity participation in Elmbridge.</li> <li>➤ Seek to better understand the specific barriers to accessing activities for priority groups and work with partners to reduce these barriers.</li> </ul> <p><i>Within the next year:</i></p> <ul style="list-style-type: none"> <li>➤ Based on mapping, identify key locations where there are gaps in provision and work with young people, the wider community and members of the Youth Partnership in Elmbridge to develop and improve provision in these areas (similar to the work taking place in Lower Green as part of the Streets Apart Project).</li> </ul>	<ul style="list-style-type: none"> <li>➤ Number of views of ‘activities page’ on Elmbridge Impact.</li> <li>➤ Measures associated with EBC’s physical activity strategy.</li> <li>➤ Attendance at formal activities (e.g. youth centres)</li> <li>➤ Attendance from priority groups at formal activities (e.g. youth centres)</li> <li>➤ Improved provision in key locations</li> <li>➤ Qualitative feedback from young people on their experience of activities in Elmbridge.</li> </ul>

<p><b>Supporting young people to make informed decisions about education, training and careers.</b></p> <p>Key agencies:</p> <ul style="list-style-type: none"> <li>▪ Surrey County Council Services for Young People (YSS and Centre Based Youth Work)</li> <li>▪ Surrey County Council Schools and Learning</li> <li>▪ Elmbridge schools and colleges</li> </ul>	<ul style="list-style-type: none"> <li>❖ Young people receive high quality advice and guidance at the right time which enables them to make informed decisions about their futures.</li> <li>❖ Young people have a range of opportunities available to them with regards to progressing their education, training or employment plans.</li> <li>❖ All young people to have a clear progression pathway.</li> <li>❖ Reduction in the number of young people not in education, employment or training (NEET) after they finish school.</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Mapping to understand what is on offer in Elmbridge in terms of information, advice and guidance and agree actions to fill in the gaps, working closely with local schools and Surrey County Council Services for Young People. This will build on the recent audit of information, advice and guidance completed by Surrey County Council and will form part of wider work taking place to improve information, advice and guidance across Surrey.</li> <li>➤ Information, advice and guidance to be signposted on the Elmbridge Impact site.</li> </ul> <p><i>Within the next year:</i></p> <ul style="list-style-type: none"> <li>➤ Explore the potential for centre-based youth workers to provide signposting for information advice and guidance.</li> <li>➤ Explore opportunities for sixth formers and former pupils to be peer mentors to younger students.</li> <li>➤ Work with local businesses and the community to identify what can be offered in terms of work experience and taster days and identify potential support needed to deliver these (e.g. work experience toolkit)</li> <li>➤ Build on the Walton Charity's / YSS trial with regard to protected work experience to extend the offer to 32 placements over two years.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Reduction in number of NEET young people in Elmbridge.</li> <li>➤ Number of views on Elmbridge Impact page on information, advice and guidance.</li> <li>➤ Fewer young people in work without training.</li> <li>➤ Number of protected work experience placements.</li> <li>➤ Qualitative feedback from young people on quality of information, advice and guidance.</li> </ul>
<p><b>Supporting young people to develop the independent living skills necessary for a successful</b></p>	<ul style="list-style-type: none"> <li>❖ Young people are well-prepared for adulthood through schools and youth settings.</li> <li>❖ Young people know where to access</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Collate information on what support is already available to help young people with living independently and promote this on Elmbridge Impact.</li> <li>➤ Through the Housing Workstream of Streets Apart continue to develop of short, medium and long term housing solutions for</li> </ul>	<ul style="list-style-type: none"> <li>➤ Number of views on Elmbridge Impact page about 'support to live independently'.</li> <li>➤ Numbers of young people accessing support.</li> </ul>

<p><b>transition to adulthood.</b></p> <p>Key agencies:</p> <ul style="list-style-type: none"> <li>▪ All agencies working with young people in Elmbridge</li> </ul>	<p>support and feel comfortable accessing support for living independently.</p>	<p>young people in Elmbridge.</p> <p><i>Within the next year:</i></p> <ul style="list-style-type: none"> <li>➤ Work with schools, youth centres and colleges to support independence through consistent, high quality PSHE and informal learning opportunities.</li> <li>➤ Organise local CV surgeries and interview practice sessions to help young people with getting jobs (link to the priority above)</li> </ul>	<ul style="list-style-type: none"> <li>➤ Qualitative feedback from young people on concerns around living independently and knowledge of where to access support.</li> </ul>
<p><b>Improving awareness of the importance of looking after emotional and mental wellbeing, knowledge of the support available and reducing barriers to accessing support.</b></p> <p>Key agencies:</p> <ul style="list-style-type: none"> <li>▪ Youth Support Service</li> <li>▪ Public Health</li> <li>▪ CAMHS</li> </ul>	<ul style="list-style-type: none"> <li>❖ Young people are aware of issues associated with emotional wellbeing and mental health.</li> <li>❖ Young people know where to access support and feel comfortable to access support.</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Use local channels to raise awareness of emotional and mental wellbeing and where young people can access support (including on Elmbridge Impact).</li> <li>➤ Work closely with local providers to deliver outreach services and mentoring to young people, including those struggling with emotional or mental health issues.</li> <li>➤ Work with the re-commissioned CAMHS (Child and Adolescent Mental Health Services) to support earlier intervention for young people experiencing emotional and mental health difficulties.</li> </ul> <p><i>Within the next year:</i></p> <ul style="list-style-type: none"> <li>➤ Work with schools to support young people experiencing bullying, particularly those from priority groups.</li> <li>➤ Work with the range of agencies supporting young people to tackle information sharing barriers which impede communication between agencies around mental health.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Number of views on information about emotional wellbeing and mental health on Elmbridge Impact</li> <li>➤ Number of young people accessing services to support them with emotional health and wellbeing.</li> <li>➤ Qualitative feedback from young people on emotional wellbeing and mental health.</li> </ul>

<p><b>Continuing to support young people at risk of social exclusion and inequality through the Streets Apart project.</b></p> <p>Lead: Streets Apart Project</p>	<p>This priority will be covered by the work of the Streets Apart project. A performance framework is being developed for each of the workstreams which details desired outcomes.</p>	<p>The actions for this priority will be covered by the workstreams of the Streets Apart project. There is a Streets Apart Workstream document which details the key actions for each workstream.</p>	<p>The performance framework for each workstream of the Streets Apart Project will detail performance measures.</p>
<p><b>Establishing new ways of working as part of the Elmbridge youth strategy</b></p> <p>Lead: Youth Strategy Project Team</p>	<ul style="list-style-type: none"> <li>❖ Agencies delivering services to young people are signed-up to the shared priorities and there are effective forums and channels of communication to enable these agencies to work together to deliver the priorities.</li> <li>❖ There are regular channels for two-way communication with young people so they can feedback on their experience of growing up in Elmbridge.</li> <li>❖ The Youth Task Group monitors the achievement of priorities to ensure the strategy makes a</li> </ul>	<p><i>Within the next 6 months:</i></p> <ul style="list-style-type: none"> <li>➤ Through a communication and engagement plan we will engage wider agencies who as yet have had limited involvement in developing the strategy. Initially there will be a particular focus on engaging schools.</li> <li>➤ Continue to develop the Youth Partnership in Elmbridge LinkedIn Forum as a forum for sharing information amongst those working with young people in Elmbridge.</li> <li>➤ Develop an easy-read version of the strategy which can be used to engage young people.</li> <li>➤ Review and update Elmbridge Impact information so it is informative for young people in Elmbridge.</li> <li>➤ Work with the Elmbridge Youth Task Group to support them to develop their role in overseeing the delivery of the strategy.</li> </ul> <p><i>Within 1 year:</i></p> <ul style="list-style-type: none"> <li>➤ Re-launch Elmbridge Impact as a platform for engaging young people in Elmbridge.</li> <li>➤ Develop channels for more regular engagement with young people (this is likely to involve digital channels as well as a youth forum)</li> </ul>	<ul style="list-style-type: none"> <li>➤ Number of agencies involved in the Youth Partnership in Elmbridge.</li> <li>➤ Use of YPIE LinkedIn Group.</li> <li>➤ Use of Elmbridge Impact.</li> <li>➤ Level of feedback from young people in Elmbridge.</li> </ul>

	difference for young people.		
--	------------------------------	--	--

ITEM 11